

During your attendance at the NAMI California conference, you will be required to support our COVID-19 Safety Measures, and strictly follow our COVID-19 policies and procedures. These COVID-19 policies and procedures may include but are not limited to personal sanitization, mandatory face covering, and social distancing. These policies and procedures may be modified at any time in advance of or during the NAMI California Conference.

NAMI California refers to CDC guidelines to ensure the safety of our attendees and staff. In addition, all conference attendees and staff must adhere to the following COVID-19 precautions relative to their vaccination status.

We strongly recommend all attendees get vaccinated against COVID-19. We believe this is the most effective way to ensure the safety of all attendees.

Your health and safety are a priority for us as we gather together for the first time in two years. Therefore, for the safety of everyone in attendance, the following protocols have been implemented by NAMI California.

### **Pre-Conference (Know Before You Go)**

- Registrants are encouraged to get tested and know their status before arriving to VEA Newport Beach Marriott Hotel & Spa on day of events.
- Any person exhibiting symptoms, who has been diagnosed with COVID-19, or who has interacted with someone with COVID-19 in the past 5 days should stay home.
- If any of the above scenarios apply to you, please contact [NAMI.CAconference@namica.org](mailto:NAMI.CAconference@namica.org) to receive a refund. Refunds will be issued to individuals who cannot attend due to COVID-19. A processing fee will apply, allow 10 business days to receive refund.

### **While On Site**

For masking and social distance protocols, we will comply with local, state and venue/property guidelines for the event city. NAMI California does recommend always masking (except for when presenting, eating, or drinking), especially when social distancing is not achievable, and will have a supply of masks onsite for all days of events.

- NAMI California will provide the option to participate in a color-coding system on badges for attendees to identify their comfort level with interactions with other attendees:
  - Red Dot = No Contact
  - Yellow Dot = I'm willing to elbow bump
  - Green Dot = I'm willing to shake hands and hug

- Hand sanitation stations will be available onsite for attendees.
- Self-assessment – If you are feeling unwell and/or experiencing symptoms of COVID-19, take immediate action to remove yourself from the conference.

NAMI California will continue to follow local, state and venue requirements. As information pertaining to COVID-19 requirements is ever evolving, we will continue to update as needed based on local and venue requirements.

### **If You Develop Symptoms**

You will not be permitted to attend any in-person events. You must isolate immediately and follow the CDC, Orange County, and California public health protocols.

We are committed to implementing measures to not only combat COVID-19 but promote healthy best practices that will become the protocol for all events during high- and low-risk time periods alike.

### **VEA Newport Beach Hotel & Spa COVID-19 Protocols**

#### **Commitment to Clean**

As we welcome you back to our hotels around the world, we are committed to providing you with a safe environment that aligns with expert protocols for working to defeat COVID-19. Consisting of in-house and outside experts in food and water safety, hygiene and infection prevention, and hotel operations, our Marriott Cleanliness Council is redefining our cleaning and safety standards. We will actively monitor and evolve our solutions to ensure a continued focus on the health and safety of our guests and associates.

When guests check into Marriott's hotels over the next few months, they will notice a number of additions to the company's regimen designed to set an even higher standard of cleanliness for the hotels. Specific area of focus include:

#### **Face Coverings**

Providing a safer environment for our guests and associates is a top priority.

For the U.S. - fully vaccinated guests are no longer required to wear face coverings or social distance in indoor or outdoor areas of the hotel, unless required by local law. Face coverings for Associates are optional unless located in a jurisdiction with a CDC-designated community-level of "High".

For Canada, face coverings are optional for guests in jurisdictions where face coverings are not required to be worn indoors. All associates in Canada will continue to be required to wear face coverings.

For Caribbean and Latin America, face coverings are required for guests and associates in all indoor public areas.

#### **Surface Areas and Public Spaces**

In public spaces, the company has added to its already rigorous cleaning protocols, requiring that surfaces are treated with hospital-grade disinfectants and that this cleaning is done with increased frequency. In guest rooms, Marriott has added to its detailed cleaning practices, requiring all surfaces to be thoroughly cleaned with hospital-grade disinfectants. In the US, wipes will be available upon guest request at the front desk or retail outlets.

These new enhanced cleaning technologies including optional use of electrostatic sprayers to sanitize surfaces throughout the hotel. We are using air purifying systems that are effective against viruses in the air and on surfaces. Learn more about our partnership with Ecolab and their products.

### **Guest Contact**

To help alleviate the risk of COVID-19 transmission through person-to-person contact, Marriott will be using signage where appropriate to remind guests of updated protocols in accordance with public health guidance and local jurisdiction requirements. The company is working with supply chain partners to make personal protective equipment available to associates. You'll see more hand sanitizing stations around Marriott's hotels - near the entrances and front desks, elevator banks and fitness and meeting spaces.

### **Food Safety**

At Marriott, food handlers and supervisors are trained on safe food preparation and service practices. The company's food and beverage operations are required to conduct self-inspection using its food safety standards as guidelines, and compliance is validated by independent audits. Marriott is also enhancing sanitation guidelines and training videos for associates that include hygiene and disinfecting practices. In addition, the company is modifying its operational practices for in-room dining and designing new approaches to buffets.